

APOLLO PLUMBING, LLC



Wrenchy's Worry Free Warranty® for Water Heaters

Customer Acknowledgment & Limited Lifetime Warranty Agreement (Residential Only)

Customer Name: _____ Phone: _____

Email: _____

Property Address:

Install Date: _____ Water Heater Type: Tank Tankless Model/Serial: _____

1) LIMITED LIFETIME WARRANTY (WHAT'S COVERED)

Subject to the requirements, exclusions, and voiding conditions below, Apollo Plumbing ("Apollo") provides a **Limited Lifetime Warranty** covering **labor and material related to the installation of the original water heater**.

2) ELIGIBILITY REQUIREMENTS (MUST BE MET & MAINTAINED)

Customer understands and agrees that Wrenchy's Worry Free Warranty® is valid **only if all** of the following remain true:

- The water heater must be **provided by and installed by Apollo Plumbing**.
- **All applicable code upgrades** must be completed at installation, including a **pressure-reducing valve (PRV) where necessary**.
- **All manufacturer-recommended maintenance** must be performed by **Apollo Plumbing only**, including **annual maintenance**.
- Warranty requires continuous enrollment in **Apollo Plumbing's A-List Membership** (active and in good standing).
- **Customer must schedule** the annual water heater maintenance. Apollo is not responsible for automatically scheduling or reminding Customer.
- If the **PSI reading is not within normal range at any time** during the life of the water heater, the warranty will be **void**.

3) FEES FOR REPLACEMENT UNDER WARRANTY (EXTENSION TO NEW UNIT)

If a new water heater is installed under this Limited Lifetime Warranty:

- **\$1,200 fee** is required to extend the Limited Lifetime Warranty to a **replacement tank-style** water heater.

- **\$2,400 fee** is required to extend the Limited Lifetime Warranty to a **replacement tankless** water heater. Without the applicable fee, the replacement unit will **not** receive Limited Lifetime Worry Free Warranty® coverage.
- **Fees subject to change.**

5) WARRANTY VOID / EXCLUSIONS

Customer understands this warranty is **void** and/or does not apply if:

- Any part of the water heater or connected parts are **tampered with, altered, or repaired by anyone other than Apollo Plumbing.**
- Damage/failure results from **misuse, abuse, neglect, or acts of nature** (including earthquakes, floods, fire).
- Damage/failure results from **water quality issues** (example: hard water, iron, non-treated water).
- The property is **not owner-occupied residential** (no rental properties, property management companies, or commercial settings).

6) CUSTOMER ACKNOWLEDGMENT

By signing, Customer acknowledges they have read, understand, and agree to all terms above, including the maintenance requirements, fees, exclusions, and voiding conditions.

- I confirm I am the homeowner and this is an owner-occupied residential property.
- I understand I must schedule annual water heater maintenance.
- I understand PSI must remain within normal range, or warranty is void.
- I understand unauthorized repairs/tampering void the warranty.

SIGNATURES

Customer Signature: _____ **Date:** _____

Printed Name: _____

Apollo Plumbing Representative: _____ **Date:** _____

Printed Name/Title: _____